

Memorandum



CITY OF DALLAS

DATE May 15, 2026

TO Honorable Mayor and Members of the City Council

SUBJECT **Update on Targeted Alley-to-Curb Transition Planning and Tiered Rate Development**

This memorandum provides an update on the Department of Sanitation Services' continued planning for a targeted alley-to-curb transition approach and the development of a tiered residential Sanitation rate structure based on collection point location.

Following the February 4, 2026 City Council briefing, Sanitation began work to identify and map alley blocks that align with City Council perspectives shared during the briefing, reflecting an incremental, safety-focused approach to addressing locations with the most significant alley service challenges, including operational, safety, and infrastructure concerns.

The current review is focused on locations with the most significant alley service constraints, including pronounced confinement and limited maneuverability, deteriorated or unimproved alley surfaces, dead-ends, fixed physical obstructions, and other conditions that affect the safe and reliable collection of garbage and recycling. These conditions can increase the risk of property damage, equipment damage, service delays, missed collections, and safety incidents for employees and residents. Staff is currently narrowing the potential transition locations to approximately 7,500 customer locations citywide.

Sanitation will soon reach out to City Council staff to request meetings with individual councilmembers to review proposed locations within their districts. These meetings will allow staff to brief councilmembers on the locations under consideration, explain the operational factors used to identify those areas, and receive feedback before the list is finalized. Public release of the proposed transition locations is anticipated in mid-June. Service location transitions are anticipated in February 2027, unless earlier action is required under Sanitation's Alley Service Criteria.

In addition to the targeted transition planning, Sanitation is advancing a research and development component to evaluate potential alternatives and mitigation strategies for constrained alley collection environments. Sanitation has engaged a consultant to support this effort by reviewing non-standard and emerging equipment, technology, service

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delivery models, and operational practices that may mitigate safety, maneuverability, and service reliability challenges associated with alley collection. This work will inform future decision-making for areas where alley service remains in place.

Concurrently, Sanitation is developing a tiered residential Sanitation rate structure based on collection point location. The purpose of the tiered rate model is to better align customer rates with the differing costs of providing curbside and alley collection service. Alley service generally requires more labor-intensive collection methods and different equipment considerations compared to curbside service. A tiered rate structure would allow the residential Sanitation fee to more accurately reflect those cost differences.

Rate recommendations are expected to be finalized along with the City Manager's Recommended FY 2026-27 Budget, scheduled for release in August. This proposed rate structure will be presented for City Council consideration as part of the budget development process.

If you have any questions or would like additional information, please feel free to contact me at alina.ciocan@dallas.gov or the Director of Sanitation, Clifton Gillespie, at clifton.gillespie@dallas.gov.

Service First, Now!



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